

All Out Africa Campsite FAQs Bushfire 2018

1. When are the campsite opening and closing times?

For the first time the All Out Africa Bushfire Campsite is opening on the Thursday before the festival. Campers can check in from midday on 24th May.

The check-in desk opening times for 2018 are:

- Thursday midday until midnight (arrivals outside of this time are advised that they will need to sleep in their vehicles until the check-in desk opens)
- Friday 9:00 until 4 am Sunday morning

Groups who have pre-arranged a set up should arrive on the Thursday and the AOA team will assist with access to the site for vehicles to set up camp. The onsite café will open from midday and in the evening campers will be able to have dinner and drinks at Malandelas Restaurant, a place reserved for Golden Lounge Ticket holders only during the festival itself.

The campsite closes on Monday 28th May at midday and the onsite café will close at 11:00.

2. Can I park my car next to my tent?

Yes, if you book one of our limited availability car camp tickets along with your Bring Your Own (BYO) camping ticket, then you can park your vehicle next to your tent in our specially designated Car Camp zone. If you have a child under 16 and have purchased a Family Car Camp ticket and Family Camping for each member of your family, then you can park your car next to your tent.

Parking next to any of our ready erected tents is not permitted but all those in these zones plus the BYO general camping zones are able to park in the large campsite parking area reserved solely for those festival goers who are camping in the All Out Africa Campsite.

3. Is there electricity on the All Out Africa Campsite?

There is lighting in each section of the All Out Africa Campsite, but we do recommend that you bring a torch with you, especially if you are staying in the Forest Fire Zone.

There are no plug-in electricity points on the site for caravans or campers. However, if you want to charge your phone or camera you can do so for a small fee at the All Out Africa Information Desk which is situated next to the Campsite Café.

4. Is there security at the All Out Africa Campsite?

Yes, security is vital to us. Each of our camping zones is fenced off and will be manned by a security guard. The main access points and gates will be manned by a security company. There will be additional security guards in place before the festival begins and throughout the festival.

Each zone is assigned a specific wrist band to ensure that only those campers that are eligible to can access each zone.

This year we are piloting electronic wristbands in our Family Camping zone which means that only those who have booked and paid will have access to the Family Camping zone through information that is pre-programmed onto their wrist bands. It is hoped that we will roll out this process to each zone in 2019.

In terms of personal items, we recommend that you only bring items that it is necessary for you to bring as there will be 3500 - 4000 campers onsite during the festival. Please keep your valuables with you. If you wish items in a secure place, such as car keys, there is a safety holding box at the All Out Africa Information Desk where you can deposit your valuables for a small fee.

5. Can I make my own braai in the All Out Africa Campsite?

Braai is an important part of the camping experience in Swaziland and we are happy for you to bring your own barbeque or braai stand if you are staying in the BYO Camping or Family Camping zones. Please note that braais are not permitted in the ready erected tent zones – Tent Village, Forest Fire and Canvas Camp.

Fires lit on the ground are not permitted in any zone and you will be asked to put it out as fires are a health and safety hazard, especially in the forest areas. Please therefore bring your own braai with you.

6. Can I bring alcohol into the All Out Africa Campsite?

Yes, you can bring alcohol into the All Out Africa Campsite but please note that you are not permitted to take any liquids into the Bushfire Festival site.

7. Can I buy food at the All Out Africa Campsite?

The All Out Africa Campsite Café is open 24/7 from the Thursday at midday until the Monday morning at 11:00. The café serves teas, coffee and juices 24/7. Muffins, brownies, breakfast baps are available before midday and savoury wraps are available from midday onwards, subject to availability. There is a huge food court in the main Bushfire Festival site where you will be able to purchase a range of food to satisfy any hunger!

8. Can I transfer part of the Camping Travel Package ticket to someone else?

No. When you buy a Camping Travel Package the seat on the bus, mattress in a tent and festival ticket are assigned to an individual. You are not permitted to give away any of the elements of the package to someone else. If you do so, the whole ticket will be invalidated.

9. Do you welcome groups?

Absolutely. We accommodate groups in our BYO camping section and we ask that tents are set up in rows rather than in a circle so that there is room for everyone. If you want to bring a group over 20 pax please email us at tours@alloutafrica.com to discuss arrangements for check in. If you are promoting Bushfire Festival tours you need to ensure that you have the permission of the Festival to do so and have made arrangements with the campsite. Failure to do so will result in your group not being permitted to join the festival.

Please note that all groups must ensure that their campers have a festival ticket as those without a festival ticket will not be permitted to enter the campsite grounds. Festival tickets will not be available at check in so you will need to ensure that everyone has their ticket before heading to the festival. We won't be able to help you with this on arrival.

10. Can I bring my children?

Absolutely. We welcome families and have set up a Family Camping Zone which is exclusively for those with children under 16 years of age. The zone is manned 24/7 and this year we are piloting electronic wristbands meaning extra security on who can move in and out of the zone. Children are eligible for cheaper camping tickets too!

If you don't have your own camping equipment and want to bring our family with you, many families like the Canvas Camp and Forest Fire zones.

11. How do I book my camping tickets?

Camping tickets are only available to purchase through the Bushfire website. Groups over 20 pax should contact tours@alloutafrica.com to make their arrangements but are asked to purchase tickets online. Traders and Artists should speak to their relevant contact person in the Bushfire Festival team to discuss their arrangements.

Camping tickets for BYO Camping will be available at the beginning of the festival, subject to availability. Our Ready Erected Tents, Family Camping and Car Camps always sell out in advance of the festival so please book early to secure your spot.

This year we will be charging a higher fee for BYO Camping booked on arrival so take advantage of the cheaper price and book online in advance.

12. H Where do I collect my tickets?

Your camping and festival tickets must be obtained from the All Out Africa Bushfire Campsite Check-In Desk. This is situated at the top of the hill on the left hand side opposite the campsite entrance. Please do not drive down to the main entrance as you will not be able to collect your tickets from this point.

We are opening on Thursday at 11:00 for this first time this year, and **we anticipate that the All Out Africa Campsite will be full by Friday evening. Don't miss out; book your camping spot now!**